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[Playing with Fire](#) Jul 10 2020 Rev. ed. of: *Playing with fire: creative conflict resolution for young adults* / Fiona Macbeth & Nic Fine. 1995.

Conflict Resolution Nov 25 2021 Conflict Resolution will be of interest to people who deal with disputes - of whatever kind - including through mediation and alternative dispute resolution procedures. Contents What is Conflict? Strategies for Resolving Conflict Approach to the Territory Family Mediation Mediation Between Neighbours Restorative Justice Mediation in Schools Cross-Cultural and Multi-Faith Mediation Environmental Conflict David and Goliath The World of Work Training Academic Study and Research Issues for the Future Author Susan Stewart has taught conflict resolution and mediation and been involved in the development of innovative university courses covering these topics. She has published extensively in the education field, including works on adult learning. In recent years she has been engaged in mediation as a teacher, researcher and community consultant.

Arts Approaches to Conflict Mar 06 2020 Arts Approaches to Conflict explores how various arts approaches can both raise our understanding of conflict and lead to its constructive resolution. Practitioners and experts from a wide range of art forms examine their own fields as approaches to conflict. It is fascinating and eye-opening reading for students and practitioners.

[The Mediator's Handbook](#) Dec 27 2021 The field of mediation has expanded dramatically since Friends Conflict Resolution Programs published the original Mediator's Handbook in 1982, the first "how-to" mediation manual available to the public. Since then, mediation has evolved from an alternative approach to conflict resolution for community activists to a process that has become part of our everyday landscape. Continuously in print for fifteen years, The Mediator's Handbook provides a time-tested, flexible model for effective mediation in diverse environments and situations. Completely revised, the new edition provides a clear overview of mediation and conflict; a section that walks through each step in the mediation process; a large "Toolbox" section that details the skills and approaches used by professional mediators; and a final section that looks at informal mediation. Whether new to the art of mediation or an experienced professional, people working in corporations, government agencies, community organizations, schools, and any other situation where there is a need to build bridges between diverse perspectives will find The Mediator's Handbook a valuable resource. Jennifer E. Beer is the author of the original Mediator's Handbook and helped develop Friends Conflict Resolution Programs' well-known mediation training course. She is the founder of JB Intercultural Consulting. Eileen Stief created FCRP's mediation program and training course 20 years ago. She is now a partner in PennACCORD Associates, a firm specializing in dispute resolution and conflict management. She is co-author of FCRP's School Mediation Trainer's Manual. Friends Conflict Resolution Programs is a program of the Philadelphia Yearly Meeting of the Religious Society of Friends (Quakers) and is one of the longest-running mediation programs in the United States.

Promise and Performance Of Environmental Conflict Resolution Aug 30 2019 Environmental conflict resolution has been used since 1974 and an official part of policymaking since the mid-1990s. This book describes the kinds of disputes where it has been applied and critically investigates its record and potential, drawing on political science, anthropology and more.

Reducing School Violence Through Conflict Resolution Sep 11 2020 In this book, David and Roger Johnson offer an approach that involves interrelated programs for preventing violence and helping students learn to resolve conflicts constructively. The authors discuss how schools can create a cooperative learning environment where students learn how to negotiate and mediate peer conflicts and teachers use academic controversies to enhance learning.

Students Resolving Conflict Apr 06 2020 Written by the cofounder of School Mediation Associates, this definitive book explains step by step how to use an effective and research-based method for teaching conflict resolution: peer mediation. The comprehensive guide covers designing, implementing, and operating a successful program and includes sample mediation session transcripts, 12 conflict resolution lessons to facilitate teaching students, and reproducible forms for teacher/student orientation. Index. Appendixes. Bibliography. Good Year Books. 263 pages.

Ronald J. Fisher: A North American Pioneer in Interactive Conflict Resolution Sep 23 2021 This edited volume presents selected papers focusing on Ronald Fisher's cumulative contributions to understanding destructive intergroup conflicts from a social-psychological perspective, and to the development and assessment of small group, interactive methods for resolving them. Highlights include schematic models of third party consultations, intergroup conflicts, and a contingency approach to third party intervention. Overall, the selected texts offer a comprehensive description and clear rationale for interactive conflict resolution and its unique contributions to peacemaking.

[Conflict Resolution for Managers and Leaders, Participants Workbook](#) Oct 05 2022 CDR Associates' training programs have

been recognized throughout the world for their high-quality, effective, and innovative approaches to handling conflict in diverse workplace settings. Conflict Resolution for Managers and Leaders offers you a proven program that will help you learn the key concepts and skills in conflict management, negotiation, and dispute resolution. The Participant's Workbook is designed to make you a better leader and manager by equipping you to address conflict with confidence. Conflict Resolution for Managers and Leaders is filled with information and interactive exercises to help you develop practical skills in a fun and engaging manner. This workbook contains the information you need to participate in the CDR training program. Although the comprehensive program consists of eight modules, your trainer may customize the session by using select modules.

Mediation in the Workplace Aug 23 2021 An effective tool for training in mediation and for developing a mediation program in the workplace, this book includes theoretical discussion, training exercises and an administrative guide with policies, procedures, and forms for program implementation.

Social Work Approaches to Conflict Resolution Dec 03 2019 Social Work Approaches to Conflict Resolution helps readers understand the nature and causes of conflict and offers suggestions for coping with conflict effectively. It is based on two assumptions: that conflict is a basic part of the life of normal human beings, groups, organizations, communities, and nations, and that resolving conflict is part of the ongoing interventions of all social workers. A practical text for theory-practicum courses for MSW and doctoral students, it is filled with information also useful to therapists, group workers, community workers, administrators, scholars in the social sciences, practitioners in other helping professions, and trainers in the emerging field of conflict resolution itself. Deliberately linking conflict resolution and systems analysis, Social Work Approaches to Conflict Resolution tackles a number of related themes to help you see the connections between topics not normally presented together in social work literature. You'll see how unmet needs may cause conflict to evolve and escalate and learn about the connections between strongly held feelings and the destructive relations that have developed between diverse ethnic peoples in many parts of our planet. Author Benyamin Chetkow-Yanoov draws on his own background of being a minority as well as his experience in Arab-Jewish reconciliation in Israel as he offers readers thorough explanations of: a systems model for analyzing conflict problem-solving versus resolving conflict how value clashes and victimization are some of the basic causes of conflict escalation 9 professional roles required for resolving conflicts the effectiveness of volunteers in conflict resolution teaching conflict resolution skills to various audiences trends in the evolution of voluntary conflict resolution efforts You can apply much of what you learn in Social Work Approaches to Conflict Resolution not only to your professional life but also to your personal relationships and experiences. Also, since victimized people and groups are major contributors to the perpetuation and escalation of conflict, the book suggests 10 steps for helping victims free themselves from repeated conflict-generating behaviors.

Conflict Management May 20 2021 This book draws on a wide range of practical examples to describe how conflicts within organisations are traditionally managed and the complementary conflict management methods that can be employed. Stephan Proksch clearly explains these innovative methods and their potential applications. The central focus is on mediation as an effective form of conflict resolution. Discussion and questioning techniques as conflict management tools are explained in simple and concise terms.

Mediation in the Campus Community Jan 04 2020 Sponsored by the Conflict Resolution Education Network "Far and away the most comprehensive guide available.... Warters presents a wide range of possible program structures and provides the information that organizers and participants need to select the best option." --James B. Boskey (1942-1999), former editor and publisher, The Alternative Newsletter, and former professor of law, Seton Hall Law School, New Jersey "Professionally written, logically organized, and delivered in a personal style that is appealing to the reader.... A thoughtful balance of theory with pragmatic suggestions for developing and integrating a mediation program on campus." --Roger Witherspoon, vice president, Student Development, John Jay College of Criminal Justice "Warters not only conveys the need for mediation on campus, but the importance of relating mediation to existing mechanisms such as student judicial affairs and other grievance processes." --Gene Zdziarski, developer of Student Conflict Resolution Services and associate director of Student Life, Texas A&M University, and former board member of the Association for Student Judicial Affairs Learn how to design, implement, manage, and evaluate mediation and conflict resolution programs on all types of campuses. William C. Warters--a widely-known authority on dispute resolution in higher education--offers administrators, faculty, student services professionals, and student groups step-by-step advice on mediation program development. He draws on case examples and ideas from campuses across the country to illustrate strategies for developing creative and effective responses to conflict. Readers will find a ten-step guide for creating new programs, plus advice on staff training, program promotion, results evaluation, and more. Sample forms, policy language, promotional materials, mission statements, assessment questions, and a case management script are among the many resources provided in this guide.

Disarmament Feb 14 2021

Re-Centering Culture and Knowledge in Conflict Resolution Practice Jul 30 2019 The field of conflict resolution centers on relationships and ways of approaching methods for problem solving. These relationships and approaches vary deeply depending on the individual, society, and background, proving that cultural perspective is fundamental to any dispute intervention. Re-Centering Culture and Knowledge in Conflict Resolution Practice is a collection of original essays by scholars and practitioners of conflict resolution and others working in marginalized communities. The volume offers a sampling of the cultural voices essential to effective practice yet not commonly heard in the discourse of conflict resolution. The authors explore the role of culture, race, and oppression in resolving disputes. Drawing on firsthand experience and sound research, the authors address such issues as culturally sensitive mediation practices, the diversity of perspectives in conflict resolution literature, and power dynamics. The first anthology of its kind, this book combines personal narratives with formal scholarship. By melding these varied approaches, the authors seek to inspire activism for social justice in today's multicultural society.

Mediation Mar 30 2022 Mediation, A Training and Resource Guide for the Mediator, contains 626 pages of educational and training information for the mediator, complete with outstanding articles from well-known mediators throughout the United States. Although, some of the contents of the book is now obsolete or changed, it still contains worthy and important information for the needs of professional mediators. Consider this book a "collectors item."

Ready-to-Use Conflict Resolution Activities for Secondary Students Feb 03 2020 This practical resource gives counselors, coaches, and youth leaders a program for training secondary students in conflict resolution and peer mediation. Activities

use typical adolescent scenarios and role-plays with reproducible handouts to make the skills involved in resolving conflicts relevant and accessible to students of all ability levels.

Managing Conflict at Work Jan 16 2021 Effective conflict management can have a powerful impact on the way organizations channel their energies. It can encourage positive mindsets and build stronger and happier workforces. This book puts the rising cost of conflict in context with recessionary times, looking beyond individual cases to issues such as workforce motivation and corporate responsibility. It provides practical guidance on how to minimize and resolve conflict and how to channel healthy conflict. It considers the role of front-line managers, HR professionals and other leaders in providing preventative, on-the-spot and strategic action. Case studies demonstrate both the cost of inadequate conflict resolution as well as the benefits of effective settlement.

Mediate Your Life Training Manual Oct 25 2021 The Mediate Your Life immersion training program supports people in mediating conflict between warring parts of themselves, between self and others, and between others. In three workshops spread over ten months, participants learn to: Bring more confidence and ease to dealing with conflict in their lives Use the Mediate Your Life skills to effectively resolve conflict, heal relationships, and contribute to their own and others well-being Help others who are in conflict The Mediate Your Life Training Manual accompanies the immersion program and includes all of the maps and skills covered in the workshops. Table of Contents: Introduction A Mediate Your Life Approach To Mediating Conflict Mediating Conflict Conversations Between Others Temporal Contexts Of Mediation Other Maps Of The Integral Grid Professional Development Practicing Toward Your Goals Resources Appendix

The Essential Guide to Workplace Mediation and Conflict Resolution Apr 30 2022 The Essential Guide to Workplace Mediation and Conflict Resolution examines the nature, process, uses and skills for employing and using mediation. The authors examine what mediation is and how it can be successfully applied to resolve issues, by presenting a range of techniques and case studies. Applicable to not only one-on-one conflict, but also at team and board room level, this is the book for you whether you are in the front line and have to anticipate, pre-empt or defuse conflicts in support of productive working relationships, are already a mediator or are training to become one.

Conflict Management Training Activities Aug 03 2022 Help your middle and high school students learn to communicate and cooperate with each other. Through these experiential activities, students will become skillful in communicating, trusting, working together, and managing conflicts. Contains reproducible activities.

Bridging Troubled Waters Oct 01 2019 Bridging Troubled Waters is about a robust and holistic approach to resolving conflict. It begins where much of the currently accepted theory and practice in the field leaves off. Like a hand pulling back the curtain from parts of us that have been closeted away, this book reveals ways we can use more of ourselves in addressing conflict. Moving beyond the analytic and the intellectual, it situates our efforts at bridging conflict in the very places where conflict is born--relationships. From relationships come connection, meaning, and identity. It is through awareness of connection, shared meaning, and respect for identity that conflicts are transformed.

The Handbook of Conflict Resolution Feb 26 2022 The Handbook of Conflict Resolution, Second Edition is written for both the seasoned professional and the student who wants to deepen their understanding of the processes involved in conflicts and their knowledge of how to manage them constructively. It provides the theoretical underpinnings that throw light on the fundamental social psychological processes involved in understanding and managing conflicts at all levels--interpersonal, intergroup, organizational, and international. The Handbook covers a broad range of topics including information on cooperation and competition, justice, trust development and repair, resolving intractable conflict, and working with culture and conflict. Comprehensive in scope, this new edition includes chapters that deal with language, emotion, gender, and personal implicit theories as they relate to conflict.

Conflict Resolution Education Jun 01 2022

The Conflict Resolution Training Program Nov 06 2022 The Conflict Resolution Training Program Participant's Workbook offers both new and seasoned negotiators, mediators, and arbitrators a step-by-step approach for learning dispute resolution techniques. This hands-on workbook is filled with a variety of exercises, activities, worksheets, role plays, and other interactive techniques that are readily accessible for learning the skills needed to resolve conflicts. Trainers and participants can select the sections of the flexible program that best meet their specific objectives and goals.

Conflict Resolution for Kids Dec 15 2020 In an effort to counteract the violent and negative conflict resolution messages children receive from the mass media, schools throughout the United States are now teaching healthy problem-solving skills on a personal level. This book presents an outlined approach to the implementation of a conflict resolution experiential group, designed to be administered in five sessions. For each session, the materials required, session time, goals, activities, and evaluation considerations are given. The hands-on tasks are designed to develop conceptual understanding about cooperative versus competitive ways to solve problems. The book provides activities for five sessions and information on evaluating the impact of the individual sessions as well as the program as a whole. Contains numerous illustrations. (JE)

Conflict Resolution for the Helping Professions May 08 2020 Barsky's hands-on text provides the theory, skills, and exercises to prepare readers for an array of conflict situations. It encourages developing professionals to see themselves as reflective practitioners in the roles of negotiators, mediators, advocates, facilitators, and peacebuilders. Readers will learn how to analyze conflict situations and develop theory-based strategies that can be used to intervene in an ethical and effective manner. Examples and exercises demonstrate how to apply conflict resolution skills when working with individuals, families, groups, organizations, and diverse communities. Conflict Resolution for the Helping Professions is the only current conflict resolution textbook designed specifically for social work, psychology, criminal justice, counseling, and related professions.

The Essential Guide to Workplace Mediation & Conflict Resolution Mar 18 2021 Workplace mediation is becoming an increasingly popular dispute resolution method to settle interpersonal employee conflicts, including harassment and bullying complaints. There is a direct ratio between the quality of relationships across the workplace and long-term effectiveness and success. Mediation addresses complex relationship difficulties head-on so that working relationships can be restored. Fostering a philosophy of mediation as a culture and a "co-entrepreneurial" business model, Doherty and Guyler consider what mediation is, why it is necessary and how it works, including the main principles of operation and the 6-step structure of a mediation meeting. They analyze the reasons for conflict and suggest useful everyday communication skills to help defuse anger or aggression. Real case studies look at specific complaints of bullying, of sexual harassment and of racism, generational conflicts within family businesses and boardroom conflicts between chairmen and CEOs.

Peacekeeping and Conflict Resolution Jun 08 2020 Conflict resolution theory has become relevant to the various challenges faced by the United Nations peacekeeping forces as efforts are made to learn from the traumatic and devastating impact of the many civil wars that have erupted in the 1990s. This work analyzes the theory.

The Handbook of Conflict Resolution Jun 20 2021 Praise for The Handbook of Conflict Resolution "This handbook is a classic. It helps connect the research of academia to the practical realities of peacemaking and peacebuilding like no other. It is both comprehensive and deeply informed on topics vital to the field like power, gender, cooperation, emotion, and trust. It now sits prominently on my bookshelf." —Leymah Gbowee, Nobel Peace Prize Laureate "The Handbook of Conflict Resolution offers an astonishing array of insightful articles on theory and practice by leading scholars and practitioners. Students, professors, and professionals alike can learn a great deal from studying this Handbook." —William Ury, Director, Global Negotiation Project, Harvard University; coauthor, *Getting to Yes* and author, *The Third Side* "Morton Deutsch, Peter Coleman, and Eric Marcus put together a handbook that will be helpful to many. I hope the book will reach well beyond North America to contribute to the growing worldwide interest in the constructive resolution of conflict. This book offers instructive ways to make this commitment a reality." —George J. Mitchell, Former majority leader of the United States Senate; former chairman of the Peace Negotiations in Northern Ireland and the International Fact-Finding Committee on Violence in the Middle East; chairman of the board, Walt Disney Company; senior fellow at the School of International and Public Affairs, Columbia University "Let's be honest. This book is just too big to carry around in your hand. But that's because it is loaded with the most critical essays linking the theory and practice of conflict resolution. The Handbook of Conflict Resolution is heavy on content and should be a well-referenced resource on the desk of every mediator—as it is on mine." —Johnston Barkat, Assistant Secretary-General, Ombudsman and Mediation Services, United Nations

Intercultural Mediation and Conflict Management Training Jul 02 2022 This book introduces the topic of intercultural mediation and conflict management. Based on the latest scientific research and successful conflict management practices, it provides theoretical insights and practical, self-reflective exercises, role-plays and case studies on conflict, mediation, intercultural mediation, and solution-finding in conflict mediation. The book serves both as a self-learning tool to expand personal competences and cultural sensitivity, and as training material for seminars, workshops, secondary, advanced and higher education and vocational training. It is a valuable contribution to the fields of intercultural conflict mediation and conflict management, intercultural communication, intercultural training and coaching. This is a book about practicing – the applied practice of competent conflict crafts in diverse intercultural contexts. Conflict practitioners, mediators, and intercultural trainers would be inspired by Professor Claude-Hélène Mayer's creative integration of relevant intercultural models with do-able conflict strategies and in reaching intergroup harmony with reflexivity and cultural resonance. --- Professor Stella Ting-Toomey, Human Communication Studies, California State University at Fullerton, USA, and Co-Editor of *The SAGE Handbook of Conflict Communication*, 2e Given the difficulty and complexity of successful intercultural collaboration and conflict mediation, this is a much-needed addition to cross-cultural positive psychology. It is rich in content and training. I highly recommend it for teaching, corporate training, and for executive coaches. --- Professor Paul T.P. Wong, President International Network on Personal Meaning and President Meaning-Centered Counselling Institute, Toronto, Canada Intercultural conflict resolution is a critically important task in this modern world. This book by Professor Mayer is a welcome handbook on how to use mediation to resolve those conflicts. It should be in the library of every conflict mediator. My congratulations to Professor Mayer for her important work. --- Dan Landis, Founding President, International Academy of Intercultural Research, Affiliate Professor of Psychology, University of Hawaii

Conflict Resolution Jan 28 2022 Successful management depends on the ability to quickly and effectively manage conflicts. Conflict Resolution includes hands-on information for effectively communicating with employees, disciplining and even terminating employees, understanding and using organizational politics, and more.

Mediating Interpersonal Conflicts Nov 01 2019 Conflict is a normal and predictable part of life. How we respond to it, however, determines whether or not the conflict will be destructive. 'Mediating Interpersonal Conflicts' is an up-to-date presentation showing how the techniques of negotiation and mediation can be applied in resolving a wide range of conflicts in families, communities, schools, and workplaces. Dr. Umbreit not only clearly outlines the communication, negotiation, and mediation skills involved in effective resolution of interpersonal conflict, he moves the reader beyond the mechanics of mediation to what he calls a journey of the heart through a humanistic mediation model that addresses the emotional context of the conflict.

The Dynamics of Conflict Resolution Nov 13 2020 This empowering guide goes beyond observable techniques to offer a close look at the creative internal processes--both cognitive and psychological--that successful mediators and other conflict resolvers draw upon.

The Mediator's Toolkit Jun 28 2019 The Mediator's Toolkit offers an array of methods for mediators to develop the skills to formulate and ask strategic questions that shift perspectives and result in successful mediated outcomes in any context.

The SAGE Handbook of Conflict Resolution Apr 18 2021 []The SAGE Handbook of Conflict Resolution demonstrates the range of themes that constitute modern conflict resolution. It brings out its key issues, methods and dilemmas through original contributions by leading scholars in a dynamic and expanding field of inquiry. This handbook is exactly what it sets out to be: an indispensable tool for teaching, research and practice in conflict resolution [] - Peter Wallensteen, Professor of Peace and Conflict Research, Uppsala University and University of Notre Dame []Bercovitch, Kremenyuk and Zartman are among the most important figures in the conflict resolution field. They have pieced together, with the help of more than 35 colleagues from numerous countries, a state-of-the-art review of the sources of international conflict, available methods of conflict management, and the most difficult challenges facing the individuals and organizations trying to guide us through these conflict-ridden times. The collection is brimming with penetrating insights, trenchant analyses, compelling cases, and disciplined speculation. They help us understand both the promise of as well as the obstacles to theory-building in the new field of conflict resolution [] - Lawrence Susskind, Professor and Director of the MIT - Harvard Public Disputes Program []The last three sentences of this persuasive book: "We conclude this volume more than ever convinced that conflict resolution is not just possible or desirable in the current international environment. It is absolutely necessary. Resolving conflicts and making peace is no longer an option; it is an intellectual and practical skill that we must all possess." If you are part of that "we," intellectually or professionally, you will find this book a superb companion [] - Thomas C Schelling, Professor Emeritus, Harvard University and University of Maryland Conflict resolution is one of the fastest-growing academic fields in the world

today. Although it is a relatively young discipline, having emerged as a specialized field in the 1950s, it has rapidly grown into a self-contained, vibrant, interdisciplinary field. The SAGE Handbook of Conflict Resolution brings together all the conceptual, methodological and substantive elements of conflict resolution into one volume of over 35 specially commissioned chapters. The Handbook is designed to reflect where the field is today by drawing on the contributions of experts from different fields presenting, in a systematic way, the most recent research and practice. Jacob Bercovitch is Professor of International Relations, and Fellow of the Royal Society, at the University of Canterbury in Christchurch, New Zealand. Victor Kremenyuk is deputy director of the Institute for USA and Canada Studies, Russian Academy of Sciences, Moscow. He is also a research associate at IIASA. I. William Zartman is Jacob Blaustein Professor of Conflict Resolution and International Organization at the Nitze School of Advanced International Studies of Johns Hopkins University

Training Christian Couples in Conflict Resolution and Spiritual Intimacy Skills Utilizing the Myers-Briggs Type Indicator Aug 11 2020

Interpreter Training in Conflict and Post-Conflict Scenarios Jul 22 2021 The role of interpreters in conflict situations is of increasing real world importance. There are ethical, cultural and professional issues that have yet to be explored and there is a need for specialised training that addresses the specific contexts in which interpreters perform their duties, considering the situated nature of interpreting in these contexts. This volume is structured around interpreter training in different contexts of conflict and post-conflict, from military operations and international tribunals to asylum-seeking and refugee, humanitarian and human rights missions. Themes covered include risk management and communication, ethics and professional demeanour, language technology and its use, intercultural mediation, training in specific contexts, such as conflict resolution and negotiation, and working with trauma. Chapters are authored by experts from around the world with a range of different profiles: military personnel, scholars, the staff of international organisations, and representatives from refugee and asylum-seeker-assisting institutions. Interpreter Training in Conflict and Post-Conflict Scenarios is key reading both for students and scholars researching interpreting in conflict zones and conflict-related scenarios and for practising and trainee interpreters and mediators working for international organisations and the military.

Mediation Oct 13 2020 This book is about conflict resolution through mediation, from a psychological perspective. Although written in part from the point of view of litigation, the objective is to demonstrate how an appreciation of the psychological aspects of conflict and an understanding of the emotional strategies people adopt in dispute situations can assist both lawyers and non-lawyers in resolving conflicts. The book consists of three sections- a theoretical analysis of conflict and conflict resolution; a practical, legal and experiential explanation of mediation; and thirdly a series of mock mediations, comprehensively analysed from the viewpoint of the mediator and the parties, providing tips and guidance on the dilemmas and pitfalls that mediators encounter. The book is based on three fundamental tenets: that conflict is ever present, and cannot be eliminated but can be worked with; that the attitude and stance of the mediator towards the dispute can be of significance to the outcome; and above all that the use of psychotherapeutic tools can facilitate a paradigm shift in the parties' approach to conflict. The authors demonstrate how the mediator can move parties in dispute from a position of intransigent adversity to a working alliance, and thereby achieve a 'good enough ' resolution.

The Conflict Resolution Training Program Sep 04 2022 This training package presents proven interactive techniques and specific teaching tools for instituting systems of organizational conflict resolution. The authors introduce a hands-on method of learning and teaching organizational conflict resolution through the use of exercises, quizzes, surveys, games, role plays, and other interactive techniques that can be used by anyone engaged in teaching or practicing conflict resolution. All of these exercises have been developed and applied in the real world.

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